

Smart News – The Smart City Newsletter

Rockhampton Office News

Welcome to the 'Rockhampton Office News' section of Smart News. If you have visited us at our Rockhampton office you will have noticed that our external face lift has been completed. We are now very recognisable with the building newly painted and our Smart City logo very visible. But this is just the beginning, great new changes are in the pipeline, we will keep you posted!

Our Rockhampton team comprises of;
 Jamie Burke - Managing Director
 Sam Seibold - Assistant Manager
 Selina Woodfield - Administration & Contract Manager
 Deann Lebeter - Administration/ Finance officer
 Vicki Steele - Training Coordinator
 Jenny Wellspring - Business Trainer
 Sharon Moore - Retail & Business Trainer
 Steve Sauer - Horticulture Trainer
 Karen Dunstan - Business Trainer
 Kamal Mahmud -Hospitality & Business Trainer
 Gareth Gadd - Smart City IT Services
 For more information on any of our staff members, please visit our website – www.smartcity.net.au



Change of Details

We would like to remind students to advise Smart City if you change your contact details. It

is important that we have up-to-date details in case we need to contact you and also to ensure prompt delivery of your certificate when you complete.

Replacement certificate



In the event that you should require a replacement of your Completion Certificate,

Statement of Results or Statement of Attainment the following fees will be charged:

Completion Certificate	\$17.05
Statement of Results	\$11.50
Statement of Attainment	\$11.50

Please contact our Rockhampton Office for more details on how to request a replacement of your certificate.

Student File Access



You have access to your personal information held by Smart City. You have the right to request

changes to your information held if you believe the information held is incorrect. Your personal information will be held by Smart City only for the period we are legally required to retain the information.

Training Solutions

Smart City Vocational College will customise training solutions to maximise staff potential with a vision to increase quality service and productivity. We will arrange to visit your business to discuss your proposed training and development needs. Please contact Smart City if you would like to know how we can assist you with your training needs.

We wish everyone all the best for the remainder of 2010

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Special points of interest:

- 18 August Rockhampton Careers, Employment & Training Expo
- 18 September-3 October -School Holidays
- 4 October -Pupil free day

Reminder: If you change your contact details, please let us know. This allows us to contact you if needed, and prompt delivery of your certificate when you complete.



Staff Profile

Name: Karen Dunstan

Star sign: Aquarius

Pets: 2x Turtles (Michelle & Marylyn) 1x cat (Charlie from RSPCA) 1x Lizard (Ned)

Likes: Kayaking, studying (nickname Queen Nerd-burger) music, spending time with family, painting, golf, sudoku.

Dislikes: Ironing, cleaning, being a “racing widow”

Three things you can't live without: Family, car, Charlie

Three things you can live without: See dislikes: Ironing, cleaning, dishonest people

If you were stranded somewhere, who /what would you want to be stuck there with: Music, Hubby (he's my bestie), my kids (if it's a big somewhere!) sudoku book & endless 4B pencils.



Staff Profile

Name: Kamal Mahmud

Star sign: Virgo

Pets: N/A

Likes: Sports, travel, friends

Dislikes: Liars, betrayers and snakes

Three things you can't live without: People, music and computer

Three things you can live without: TV, text book, mobile

If you were stranded somewhere, who /what

would you want to be stuck there with: Computer with internet



Best wishes to Selina and Grant who are 'tying the knot' in September



South East QLD Office News

Jane Stanley



**You can contact the
SEQ Office Monday-
Friday 8.30am to
4.30pm**

Welcome to the 'South East QLD Office News' section for Smart News.

Our South East QLD (SEQ) Team comprises of:

Ian Joyner – SEQ Manager & Horticulture Trainer

Julie Joyner – Administration Manager

Jane Stanley – Horticulture Trainer

Pauline Witsenhuysen-Administration Officer

Horticulture courses for the Productivity Places Program have been extremely popular in the Sunshine Coast Region. We hope to continue this trend into 2011.

We are very excited about the success we have had with our new venture with CSB Training Institute and Hospitality Personnel. We have had great feedback from students who are currently studying Business

at CSB Training Institute and Hospitality with Hospitality Personnel. Due to the high demand for training on the Sunshine Coast, Smart City Vocational College formed a new partnership with both training organisations and they are currently delivering the training for Business and Hospitality on our behalf for all Productivity Places Program students.

Student Contribution Fees



If you are a *User Choice* funded student, student contribution fees are your contribution to your training. Payment of these fees is mandatory. If you feel that paying these fees would cause you financial hardship, you can apply to the Managing Director for a waiver.

Discounts are also available to eligible people. To be eligible for a discount you need to hold a Health Care Card, be of Aboriginal or Torres Strait Islander origin, or under 17 years of age*.

For more information on discounts and exemptions,

please contact Smart City Vocational College, or visit our website. If you would like to set up a payment plan for your student contribution fees, please speak with our Finance Officer.

*Please speak with a Smart City Vocational College staff member for further information on the age restrictions for tuition fee discounts.

Training Record Books

We would like to take this opportunity to remind students that it is your responsibility to ensure that your Training Record Book is kept up-to-date.

You should be recording any time spent on your studies or work place training relevant to any of

the units you are completing.

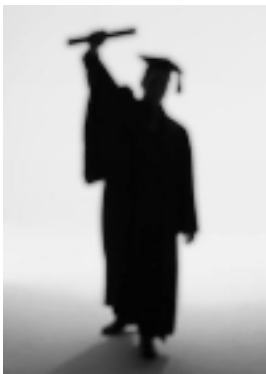
Training Record Books now include sections on Employability Skills which also need to be completed.

For more information on how to correctly fill out your Training

Record Book, please speak to your trainer. If you have misplaced your Training Record Book, or if you have not received one, please consult your trainer as soon as possible.



Employability Skills



All Training Packages have been, or will be, reviewed to ensure that Employability Skills feature in their units of competency.

Employability Skills are skills that apply across a variety of jobs and life contexts. They are defined as "skills required not only to gain employment, but also to progress within an

enterprise so as to achieve one's potential and contribute successfully to enterprise strategic directions".

There are eight Employability Skills: communication, teamwork, problem solving, initiative and enterprise, planning and organising, self-management, learning, and technology.

There are now sections in your Training Record Book that must be completed for Employability Skills. For more information on how to correctly record this information, please consult your trainer.

A summary of the employability skills developed through your training (if applicable) can be downloaded from this website—
<http://employabilityskills.training.com.au>

Productivity Places Program

Smart City Vocational College are currently offering a number of qualifications to job seekers as part of the Productivity Places Program.

The Productivity Places Program is a great way to improve your skills so you can find employment.

The Program provides new training places in skills employers want and is designed to help you secure employment.

The Program is part of the Australian Government's *Skilling Australia for the Future* initiative and is fully funded.

To be eligible you must be over 15 years of age, an Australian citizen or permanent resident, not currently working and seeking paid employment and not currently studying full-time.

For more information about this program contact Smart City or visit the website—
<http://www.training.qld.gov.au/industry/ppp/index.html>

The Productivity Places Program is a great way to improve your skills so you can find employment

Fun stuff! Fun stuff! Fun stuff! Fun stuff! Fun stuff! Fun stuff! Fun stuff!

Jokes

One day she told him that the next day was her birthday. He told her he would send her a bouquet of roses... one for each year of her life. That evening he called the local florist and ordered twenty-one roses with instructions that they be delivered first thing the next morning.

As the florist was preparing the order, he decided that since the young man was such a good customer, he would put an extra dozen roses in the bouquet.

The fellow never did find out what made the young girl so angry with him.

The teacher of the Earth Science class was lecturing on map reading. He spent the class explaining about latitude, longitude, degrees, and minutes. Towards the end of class, the teacher asked his students, "Suppose I asked you to meet me for lunch at 23 degrees, 4 minutes north latitude and 45 degrees, 15 minutes east longitude..." A student's voice broke the confused silence, and volunteered, "I guess you'd be eating alone, sir."

Brain Teasers

1. Julius and Vincent are brothers. "We are born within the same hour," says Julius, "on the same day of the same year." "But," says Vincent, "we are not twins!"

How is this possible?

2. The poor have it, the rich want it, but if you eat it you will die.

What is this?

3. Hans is standing behind Gerrie and at the same time Gerrie is standing behind Hans.

How is this possible?



Rockhampton

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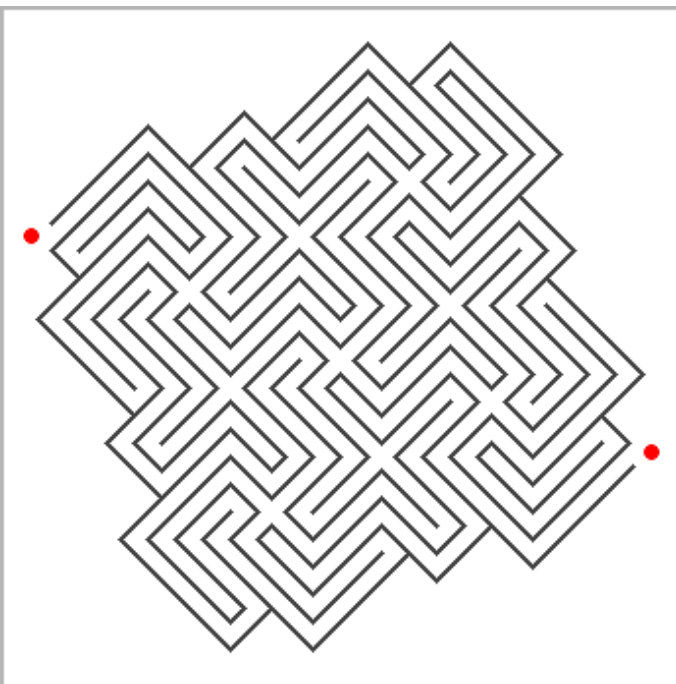
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Puzzles

Maze



Sudoku

			9			7	4	3
	5			7	2	8	6	
	9	6		4				1
2			8	5				
9		8				3		5
				3	1			2
8				1		4	5	
	1	3	7	8			9	
4	2	7			6			

How to play

The objective of the game is to fill all the blank squares in a game with the correct numbers. There are three very simple constraints to follow. In a 9 by 9 square Sudoku game.

Answers:
1. Julius and Vincent are part of a set of triplets, or quadruplets, or even more.
2. Nothing.
3. Hans and Gerrie are standing with their backs towards each other!